



Gmats Ground Protection Mats Manufacturer's Limited Lifetime Warranty

Greatmats provides this limited lifetime warranty from the manufacturer (the "Seller") provides a Limited Lifetime Replacement Warranty to the original (retail) purchaser with the original receipt. The warranty covers specific defects created during the manufacturing process that become evident during normal use for the lifetime of the product. Mats that have been used in a rental fleet are not eligible for warranty replacement. It is important to understand the Intended Use and Function of the product in order to determine whether there is a true defect or if the product is not being used properly for its intended purpose. Gmats Ground Protection Mats, being made from HDPE, can be punctured from sharp rocks and/or falling objects. Punctures are not covered by this warranty. Please see Intended Use and Function below.

Gmats Ground Protection Mats are warranted against, but not limited to: cracking, breaking, splintering and chipping. Our mats pass through a series of strict inspection guidelines during our in-house manufacturing process. Every mat that leaves our plant has passed our quality control and has been accepted as a product that has met our approval for use. Although rare, occasionally there are things that are not detectable during our visual inspection, and that is what is covered under this warranty. Minor thickness variances in the mats are normal and are caused from our manufacturing process. Such variances do not affect the mechanical properties of the mats.

Purchaser's remedies shall be limited to replacement. The Seller will replace all defective mats, but the Seller will not cover shipping costs.

INTENDED USE AND FUNCTION

The intended use and function for Gmats Ground Protection Mats products is to provide additional traction and displace vehicle weight by increasing the footprint while adding stabilization to vehicles traveling over these mats. The mats also act as a buffer between the vehicles tires or tracks and the turf/soil below, while reducing the chances of creating ruts or getting said vehicles stuck. Another benefit is to minimize the restoration costs to the contractor using these products. These mats are designed to take the abuse that the turf/soil would otherwise experience. Signs of normal wear and tear should be expected and are not necessarily defects. Typically, any flaws deemed as a defect should be evident within the first few months of use, but each case will be considered on its own merits. It is the goal of Gmats Ground Protection Mats to produce a product that meets or exceeds the typical expectations of our customers.

In some situations, "linking" the mats together is needed. Holes are provided in special order mats to permit the installation of single links for end-to-end assembly or double links to connect four mats together in the corners creating a larger work platform or staging area. The links will help eliminate "walk-out" of the mats while in use. It is always suggested to lay the mats down first as a preventative measure as opposed to trying to wedge mats underneath an already stuck vehicle.

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It will NEVER be acceptable to use any of our mat products as a "bridging" device. Spanning open gaps wider than a normal truck rut is not recommended and could cause the mat to buckle or roll up underneath the vehicle's tires. Our mats are designed to always have solid substrate underneath them. Disregarding this warning could cause damage to the vehicle or cause personal injury to workers nearby. The ultimate responsibility for proper usage solely relies upon the end-user in the field. Using chains or cables to extract stuck mats from the mud is not only unsafe but will damage the mats and is not covered by this warranty.

Warranty coverage hereunder only applies to products purchased directly from either the Seller and/or its authorized sales and service centers and representatives. All other purchases are specifically excluded from any warranty coverage.

ALL OTHER EXPRESS AND IMPLIED REPRESENTATIONS AND WARRANTIES, AND ALL OTHER LIABILITIES, RELATING TO THE CONDITION OR USE OF THE PRODUCT ARE SPECIFICALLY DISAVOWED, AND IN NO EVENT SHALL THE SELLER AND/OR ITS AUTHORIZED SALES AND SERVICE CENTERS AND REPRESENTATIVES BE LIABLE TO PURCHASER, OR ANY THIRD PARTY, FOR ANY DIRECT OR INDIRECT CONSEQUENTIAL, LIQUIDATED, OR INCIDENTAL DAMAGES.

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Revised: 8/2023